



METHODIST HOSPITAL

of Southern California

FINANCIAL ASSISTANCE SUMMARY

Financial Assistance for Patients

Methodist Hospital is dedicated to making healthcare services accessible to our patients and acknowledges the financial needs of our community who are unable to afford the charges associated with the cost of their medical care. The hospital offers a Financial Assistance Program for qualifying patients who receive emergency or medically necessary care. Patients must complete an application, submit certain verification documents and meet the eligibility requirements. This policy does not cover any other providers of service except Methodist Hospital of Southern California.

Financial Assistance Program

If you need help paying for your medical services you may be eligible for Methodist Hospital's Financial Assistance Program. The Financial Assistance Program is a discretionary program offered by Methodist Hospital to all patients for services that are medically necessary. You must apply within six months of when you received the services you are applying for.

How do I apply for Financial Assistance?

An application form and a list of all documentation required is available for download below, simply click on the Download Financial Assistance Application.

For assistance on completing the application or to request a copy of the policy you may receive help at any of the following sources:

- Main Admitting, ER Admitting, Customer Service Department located in Main Admitting
- Call our Patient Financial Services Department at 626-574-3594 between the hours of 8 a.m. to 4:30 p.m. If you call after normal business hours, please leave a brief voice message and we will return your call as soon as possible.

Financial Assistance for Uninsured Patients

Methodist Hospital offers many forms of financial relief for patients without healthcare insurance ("uninsured") who need emergency or non-elective services. We have financial counselors available to evaluate your eligibility for various local and state programs, including county assistance and Medicaid.

Methodist Hospital has a financial assistance policy that provides free hospital care for patients who have received emergency treatment, do not meet the qualifications for Medicaid and whose income is less than 350 percent of the federal poverty level. To qualify for this free care, you must complete a financial assistance application and provide documents to support your income.

For patients who do not meet the financial assistance policy criteria and will be expected to pay for services out of pocket, Methodist Hospital offers a discount similar to that received by managed-care health plans. All uninsured patients (except those receiving cosmetic procedures and certain "package" procedures) will be given a discount. All pricing estimates posted under the "Uninsured" insurance type already reflect the hospital's uninsured discount.